

Notification Procedures

Any spill, release, fire, explosion, or the threatened spill, release, fire, or explosion of a hazardous substance or pollutant which has the potential to affect the other country should be reported by any local, state, or federal official in the following manner:

United States Notification

For callers in the United States, the National Response Center (NRC) can be reached at:
1-800-424-8802 or 1-202-267-2675

For callers in Mexico, the NRC can be reached by dialing: 011-202-267-2675 (not a toll-free call);

Please note that the NRC can receive notification in Spanish. The NRC will transfer Spanish speaking callers to the language line translator.

When providing notification of a polluting incident to the NRC, the caller should provide as much of the information listed in Appendix B as possible. The NRC can also receive a report via its Web site at <http://www.nrc.uscg.mil/report.html>.

The NRC will provide a notification (via the dedicated fax) to the participants in both countries, listed below. The NRC will also notify the U.S. EPA OSC on duty in the jurisdiction of the incident who in turn will follow-up. The additional contact numbers for the Mexican agencies, listed below, can be accessed by border state and local emergency response offices. The Sister City Plans (see Appendix I) contain other local contacts and may be consulted for further notification procedures.

Mexican Contacts

Dedicated fax number for Mexican contacts:

CENACOM dedicated fax no.:

Additional contact numbers for Mexican participants:

CENACOM, 24 hours

011-52-55-5128-0000, extensions #11402/11403 (fax)

011 52 55 5128 0000, extensions #11476/11468/11740 (phone)

SEMARNAT (COATEA/PROFEPA)

Mon-Fri, 9am – 6pm

011-52-55-5449-6300, extension #16253 (fax)

011 52 55 5449 6300, extension #16129 (phone)

Mexico JRT Co-Chair

PROFEPA/COATEA 011-52-55-54496391(phone)

United States Contacts

U.S. EPA Regional Delegates

US EPA Region 9

US EPA Region 6

U.S. JRT co-chair

US EPA Office of Emergency Management

Emergency Operations Center, (202) 564-3850 (phone);

(202) 564-8729 (dedicated fax)

Mexico Notification

Within Mexico, the National Communications Center (CENACOM) can be reached at any of the following numbers:

Toll-Free Calls: 01-800-00-413-00

Not Toll-Free Calls: 01-5128-0000, extensions #11468, 11470, and 11476 (from within Mexico City)

For callers from the United States, CENACOM can be reached at any of the following numbers, listed below. The numbers follow the following format: 011 (International code); 52 (Country code); 55 (City code); and phone number:

CENACOM dedicated fax no.:

CENACOM additional contact numbers:

011-52-55-5128-0000, extension #11468

011-52-55-5128-0000, extension #11470

011-52-55-5128-0000, extension #11476

Once CENACOM has been notified of a polluting incident, they should provide notification (by fax) to both countries at the numbers provided above.